

Getting Businesses Brexit Ready

Contact details for key Government Departments' Brexit Units & Agencies

Government Departments

Revenue Commissioners (Revenue)*	Email: brexitqueries@revenue.ie Phone: 01-7383685**(24/7 Customs helpline) Website: Brexit related Twitter: @RevenueIE Details on Revenue opening hours here Further details from Revenue here
Department of Foreign Affairs (DFA)	Website: Brexit related Twitter: @BrexitReadyIRL
Department of Enterprise, Trade and Employment (DETE)	Email: brexitunit@enterprise.gov.ie Phone: 01 631 2121 Website: Brexit related Twitter: @DeptEnterprise
Department of Transport (DoT)	Email: brexit@transport.gov.ie Website: Brexit related Twitter: @Dept_Transport
Department of Agriculture, Food and the Marine (DAFM)	Email: brexitcall@agriculture.gov.ie Phone: 076 106 443 Website: Brexit related Twitter: @agriculture_ie
Department of Health (DoH)	Website: Brexit related Twitter @roinnsainte

***NOTE:**

eCustoms Technical Support, Systems and Accounting

This area supports customers with Customs IT queries through a combination of telephone and online support relating to the Customs IT systems as well as queries relating to cash accounts and deferred payments for Customs and Excise and VRT.

<https://www.revenue.ie/en/contact-us/customs-ports-and-airports/ecustoms-technical-support.aspx>

Customs Policy and Procedural Support

This area supports customers with Customs policy or technical queries including queries on imports, exports, classification, origin and valuation of goods, simplifications, reliefs, guarantees and prohibitions and restrictions.

<https://www.revenue.ie/en/contact-us/customs-ports-and-airports/customs-policy-and-procedural-support.aspx>

****NOTE:** Revenue's phone service deals with enquiries in relation to;

- Customs Clearance
- Import/Export/Transit controls
- Customs controls on items shipped using An Post

- Movements of goods which have a declaration reference number i.e. A Master Reference Number (MRN)
- General Customs queries.

Important websites

- Government of Ireland dedicated Brexit website– Get Brexit Ready [here](#)
- DETE Brexit Readiness Checklist is [here](#)

Agencies

Enterprise Ireland (EI)	Email: brexitunit@enterprise-ireland.com Phone: 01 727 2727 Website: Brexit related Twitter: @Entirl
IDA Ireland (IDA)	Email: brexit@ida.ie Phone: 01 603 4000 Website: Brexit related Twitter: @IDAIRELAND
Bord Bia	Email: brexit@bordbia.ie Website: Brexit related Twitter: @Bordbia
Health and Safety Authority (HSA)	Email: wcu@hsa.ie Phone: 1890 289 389 Website: Brexit related Twitter: @TheHSA
National Standards Authority of Ireland (NSAI)	Email: BrexitUnit@nsai.ie Phone: 01 807 3800 Website: Brexit related Twitter: @NSAI_Stanards
Food Safety Authority of Ireland (FSAI)	Email: brexit@fsai.ie Phone: 01 817 1300 Website: Brexit related Twitter: @FSAIinfo
Health Products Regulatory Authority (HPRA)	Email: brexit@hpra.ie (human medicines); vetinfo@hpra.ie (veterinary medicines); devices@hpra.ie (medical devices); cosmetics@hpra.ie (cosmetics) Website: Brexit related Twitter: @TheHPRA
Health Service Executive (HSE)	Email: hselive@hse.ie Phone: 1850 24 1850 or 01 2408787 Twitter: @HSELive

Further useful contact information

Intertrade Ireland	Email: info@intertradeireland.com Phone: 048 3083 4100 (028 from Northern Ireland) Website: Brexit related Twitter: @Inter_Trade
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